

Pay & Play Policy and Conditions



What's Included

- The use of all equipment required is included in the Pay & Play prices including boats/boards, wetsuits, buoyancy aids, helmets and spray vest if required.

Own Boats & Boards

- The launching of private dinghies is not permitted during public sessions. Private, supervised tuition can be arranged with own dinghies, subject to meeting safety requirements, and is available upon request.
- The use of personal Kayak, Canoe, Windsurf and Stand-Up Paddling equipment is permitted providing it meets the centre's safety standards.

Safety Equipment

- Personal safety equipment must meet the minimum standard - Minimum 40 neutons buoyancy aid, suitable helmet, wetsuit.
- Impact vests are **not** permitted.
- Helmets must be worn by all under 16's unless previously agreed by a Duty Manager
- Any safety equipment supplied must be correctly fitted and worn at all times whilst on the water.
- Footwear must be worn at all times.

Times and Prices

- Prices are charged at a set hourly rate and with a reduced rate for every hour after the first.
- It is not permitted to use 'extra hours' on any date other than the original hire date.
- Hire times are:
 - **Weekdays 16:30 – 20:30.** (April – September)
 - **Weekends 10:00 – 17:30**
 - **School Holidays 10:00 – 17:30**

Inductions

- If sailing or windsurfing the user must provide evidence of experience, either an RYA certified course or regular participation at a recognised club or centre.
- The user is required (with assistance if necessary) to rig and de rig the hire kit
- Sit-on-Tops, Canoes and Stand-Up-Paddleboard use requires customers to complete a 30 minute induction and safety talk on their first visit.

Lake Safety

- The user is responsible for the centre equipment, themselves and others (e.g. minors) in their care.
- The minimum age of Pay & Play customers is 5 years, or if a child is too small to safely fit our smallest buoyancy aid.
- Areas for the safe use of Pay & Play activities are identified in the Pay & Play safety induction and by the Duty Manager of the day dependent upon weather conditions and other centre activities.
- Use of equipment outside of the designated areas may result in the termination of your activity.
- Designated safety boat cover will be operating during Pay & Play times. If you require assistance you are to signal the safety boat in the manor detailed in your briefing.
- In the event of severe weather, the Duty Manager has the authority to suspend all Pay & Play activities.
- Care must be taken by all customers when leaving and returning to the bank, jetty or slipway to prevent injury to themselves, others and damage to equipment.
- It is not permitted to get off the lake at any point other than the specified launching and landing areas explained in the safety briefing.
- Any suspected unsafe or inappropriate behaviour will result in your Pay & Play activities being suspended. All South Cerney Outdoor instructors have the authority to terminate any activity in this instance. In such occurrences, no refunds will be available
- If you are asked to do so, please return yourself and your equipment to the main landing point as quickly and safely as possible.

Environment

- Please avoid contact with bushes or beaches as this can adversely affect the local wildlife and seriously damage the local habitat.
- Please do not feed any of the lakes wildlife as it can negatively affect the lake's delicate eco-system.