

Pay & Play

Conditions of Hire



Safety Equipment

- Safety equipment supplied must be worn at all times whilst on the water.
- Footwear must be worn at all times.
- You are responsible for the centre equipment, yourself and others in your care.

Age Restrictions

- The minimum age of Pay & Play customers is 5 years, or if a child is too small to safely fit our smallest buoyancy aid.
- Adults must remain on site for children age 8 - 15 years.
- Under 8's must be accompanied on the water by a responsible adult.

Lake Safety

- Safe areas of use are identified in the Pay & Play induction dependent upon weather conditions and other centre activities.
- Use of equipment outside of the designated areas may result in the termination of your activity.
- A safety boat will be operating during Pay & Play times.
- If you require assistance you are to stay with your craft and signal staff as instructed in your induction.
- In the event of severe weather, the Duty Manager has the authority to suspend all Pay & Play activities.
- Take special care when leaving and returning to the bank, jetty or slipway to prevent injury.
- It is not permitted to get off the lake at any point other than the specified launching and landing areas explained in the induction.

- Any unsafe or inappropriate behaviour will result in your activities being suspended with no refunds being offered.
- If you are asked to do so, please return yourself and your equipment to the main landing point as quickly and safely as possible.
- Swimming is not permitted at any time. Please stay on or in your craft at all times.

Environment

- Please avoid contact with bushes or beaches as this can adversely affect the local wildlife and seriously damage the local habitat.
- Please do not feed any of the lakes wildlife as it can negatively affect the lake's delicate eco-system.

Valuables

- Lockers are available and free to use for the duration of your activity. Lost or damaged keys will incur a £3 charge.
- Please secure any large items in your car before commencing your booking. Staff are unable to 'look after' bags or clothing for you.
- Personal belongings left in changing rooms or lockers are left at your own risk. SCO cannot accept any liability for any loss or theft.

Refunds

- Refunds will not be provided once an activity has started.
- Refunds will not be issued due to changes in weather conditions, unless activities are cancelled by the Duty Manager.

Have a great play